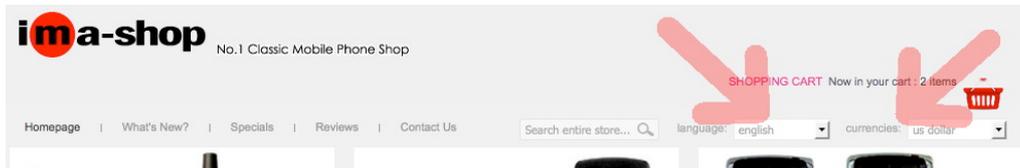


# How to buy at ima-shop.com?

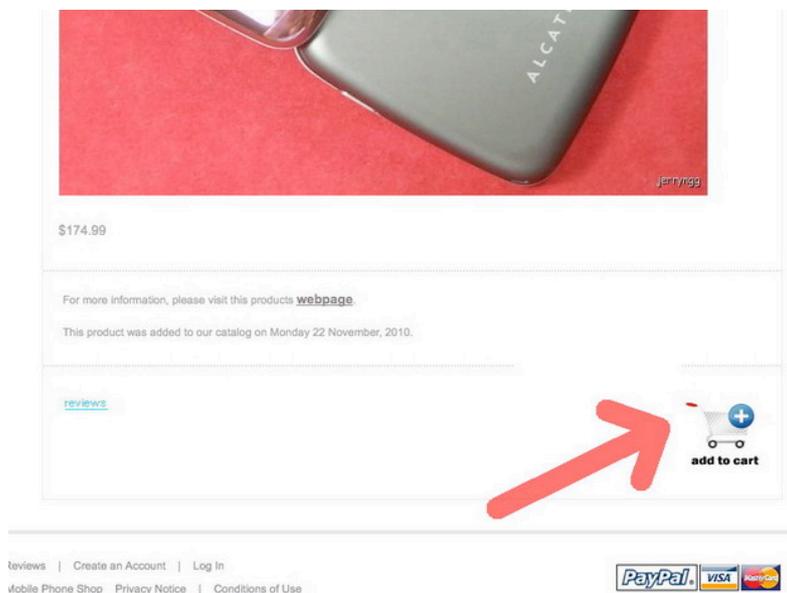
Welcome to ima-shop!

BEFORE you start browsing ima-shop.com, please select your own language and currency at the top function bar:

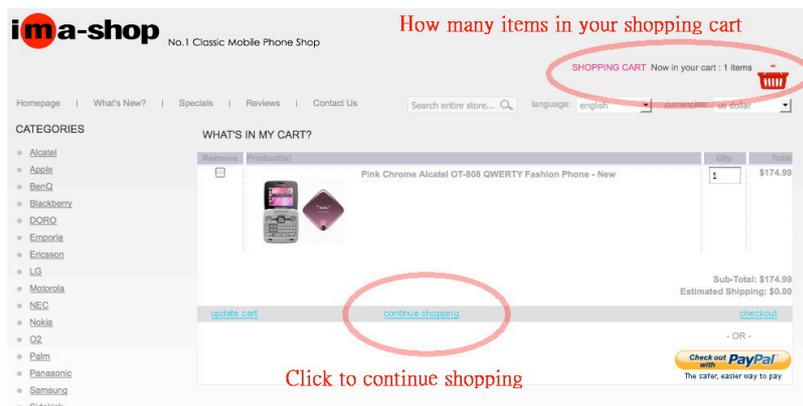


- (1) Select language among English, German and Spanish
- (2) Select currency among US dollar, GBP and Euro
- (3) Browse through our shop catalogue to find your target or type the phone model to search from our shop

1. When you find a phone you are interested in ima-shop.com, click the “add to cart” to buy at once, or “detail” to check more information about the phone, under the photo of the phone and read through the details. You are advised to check with your network provider if your sim is compatible to the network(s) supported by the phone.
2. When you decide to buy the phone, please scroll down to the bottom of the page, you will see “add to cart” (see photo below)



3. Immediately you will see 1 item in your shopping cart

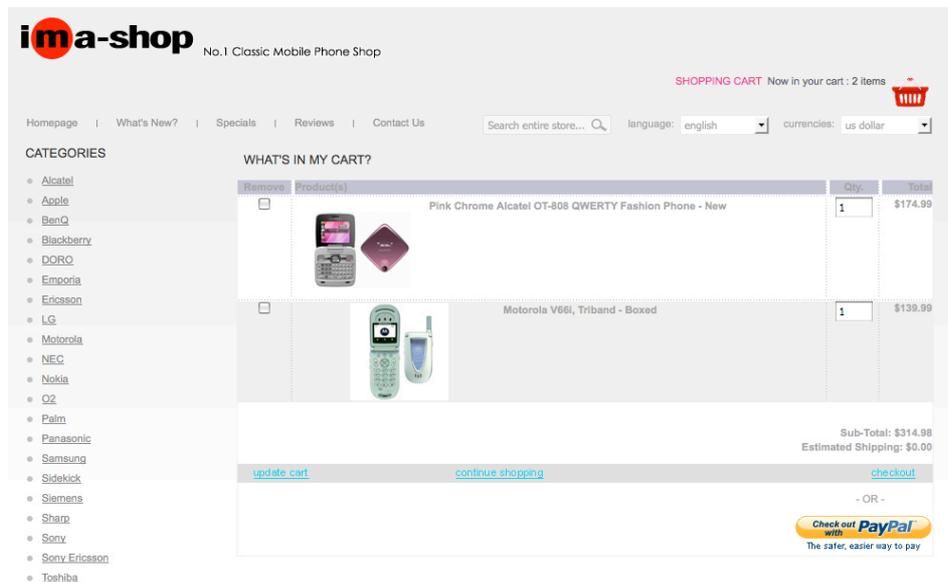


Click “continue shopping” to go back to main page to continue shopping

4. Manage your shopping cart

#### 4.1 Add New Item

Repeat step 1-2 to add new item(s) to the shopping cart. You will see new item added to the shopping cart.



#### 4.2 Remove Unwanted Item

If you want to remove unwanted item(s), click square box on the left column → click “update cart”.

## 5. Confirm Purchase

When you confirm to purchase the items in the shopping cart, please check out shopping cart. You have two options in check out and pay by PayPal:

(1) PayPal Express check out is the quickest way to complete the payment process that you do not need to create a membership with our shop nor login ima-shop.com account. No payment or purchase information is kept in ima-shop.com. But paying in this way, you can only receive email to track your order process.

(2) Sign up a new member account with ima-shop or login your account in ima-shop.com to make payment. The advantage of creating a new member account with our shop is, your order information will be kept in your order history for reviewing and following up the process. You will receive email notification from the shopping system on the order process. We will also send emails to our customers registered in our shop periodically on new offers and promotions. Once again, only order process information will be stored in our shop, no payment information will be stored!

*\* Before check out, you can still change the currency of the order sum. After check out, it cannot be changed.*

The screenshot shows the ima-shop website interface. The top navigation bar includes the logo, a search bar, and language/currency settings. The main content area is titled 'WHAT'S IN MY CART?' and displays two items: 'Pink Chrome Alcatel OT-808 QWERTY Fashion Phone - New' and 'Motorola V66i, Triband - Boxed'. The cart summary shows a sub-total of \$314.98 and estimated shipping of \$0.00. Two checkout options are visible: 'Check out with PayPal' (highlighted with a red circle and arrow) and 'Check out with PayPal Express' (highlighted with a red circle and arrow). A red arrow points to the 'check out' button, and another red arrow points to the 'Check out with PayPal Express' button. A red arrow also points to the 'check out' button with the text '2. Create or login your account to checkout with PayPal'.

### 5.1 Checking Out with PayPal Express Check Out



5.1.1 If you want to checkout without a member account in our shop, when you check out the shopping cart, you can choose to click this above button to have an express way of making payment via PayPal. It will directly bring you to the order summary and Paypal login page (see next page):

ima-shop.com

English

**Your order summary**

Descriptions	Amount
Pink Chrome Alcatel OT-808 QWERTY F...	\$174.99
<small>Item description: OT-808 Pink Item price: \$174.99 Quantity: 1</small>	
Motorola V66i Triband - Bowed	\$139.99
<small>Item description: Box V66i Item price: \$139.99 Quantity: 1</small>	
<b>Item total</b>	<b>\$314.98</b>
<b>Total \$314.98 USD</b>	

**Choose a way to pay**

▼ **Pay with my PayPal account** **PayPal**

Email:

PayPal password:

[Log In](#)

[Forgot your email address or password?](#)

► **Pay with a debit or credit card**  
If you don't have a PayPal account

[Cancel and return to ima-shop.com.](#)

5.1.2 If you have a PayPal account, you can login your PayPal account to make payment.

5.1.3 If you don't have a PayPal account, you can still make payment by using your credit or debit card via PayPal. All credit card information will be handled professionally by PayPal, and nothing will be sent to our shop.

5.1.4 After login PayPal, you can review your order again, and if you decide to pay, press "Pay Now" to process payment

**Review your payment** **PayPal**

If the information below is correct, click **Pay Now** to complete your payment.

[View PayPal policies](#) and your payment source rights.

Description	Amount
Item Total:	\$10.00
Item Total:	\$10.00
<b>Total:</b>	<b>\$10.00 USD</b>

**Payment Method:** Instant Transfer: Chase Checking (Confirmed) XXXX-XXXX-XXXX-1743  
PayPal will use Visa XXXX-XXXX-XXXX-2183 to fund this transaction if your bank does not have enough funds.  
 If funds are added to your PayPal balance before this transaction completes, the additional balance may be used for this transaction. [Learn More](#)  
[Change](#)

**Ship to:** 33 Main Street  
 Mountain View, CA 94043  
 United States  
[Change](#)

**Contact information:** jane.smith@yahoo.com  
 408-555-1212  
[Change](#)

2 **Pay Now**

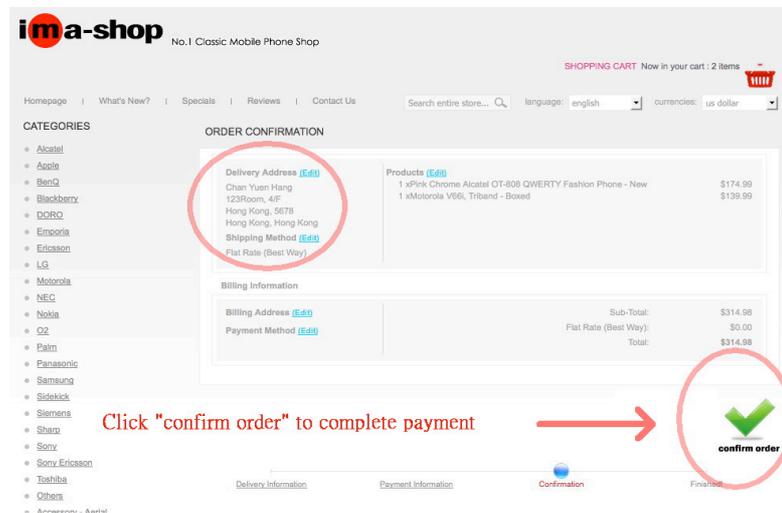
[Cancel and return to WebsiteName.com](#)

1 PayPal displays order amount.

2 When the customer clicks the **Pay Now** button, they return to your website.

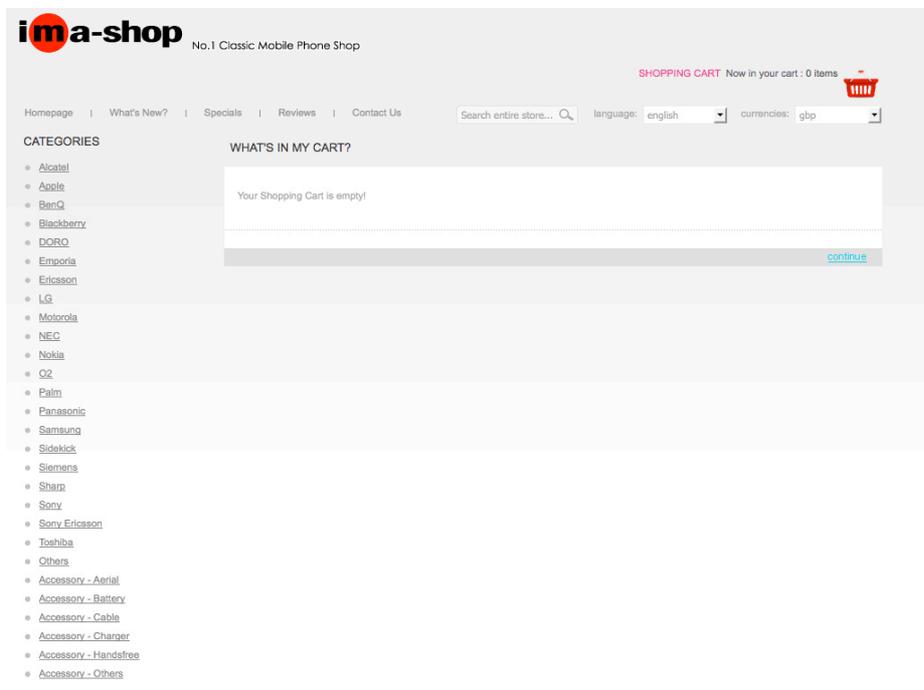
**Process has NOT done yet! One more step to complete your payment transaction!**

After completing payment in PayPal, you will be directed back to our shop with your order details and your PayPal verified shipping address. We only ship to PayPal verified address only.



**It is very important that you must click “confirm order” to complete the payment transaction, or your PayPal payment, and order process will be cancelled!**

Once you have successfully complete the payment transaction, you will see this page:



Also, you will receive:

1. An email from PayPal regarding the payment you made
2. An email from our shop with your order process confirmation

## 5.2 Checking Out with your member account

5.2.1 If you check out with the standard checkout option, click (2) and you need to login your account. Please sign up a new account with us if you do not have an account.

WELCOME, PLEASE SIGN IN

**Note:** Your "Visitors Cart" contents will be merged with your "Members Cart" contents once you have logged on. [\[More Info\]](#)

**New Customer**

I am a new customer.

By creating an account at IMA Shop - Classic Mobile Phone Shop you will be able to shop faster, be up to date on an orders status, and keep track of the orders you have previously made.

[continue](#)

**Returning Customer**

I am a returning customer.

**E-Mail Address:**

**Password:**

[Password forgotten? Click here.](#)

[sign in](#)

5.2.2 Check carefully the shipping address for this order. You can change shipping address after logging in the account. Be reminded that we only ship to your PayPal verified address only.

**ima-shop** No.1 Classic Mobile Phone Shop

SHIPPING CART Now in your cart : 2 items

Homepage | What's New? | Specials | Reviews | Contact Us

Search entire store... language: english currencies: us dollar

**CATEGORIES**

- Alcatel
- Apple
- BenQ
- Blackberry
- DORO
- Emporia
- Ericsson
- LG
- Motorola
- NEC
- Nokia
- O2
- Palm
- Panasonic
- Samsung
- Sidekick
- Siemens
- Sharp
- Sony
- Sony Ericsson
- Toshiba
- Others
- Accessory - Aerial
- Accessory - Battery
- Accessory - Cable

**DELIVERY INFORMATION**

**Shipping Address**

Please choose from your address book where you would like the items to be delivered to.

[change address](#)

**Shipping Address:** Chan Yuen Hang  
123Room, 4/F  
Hong Kong, 5578  
Hong Kong, Hong Kong

**Shipping Method**

This is currently the only shipping method available to use on this order.

Flat Rate

Best Way \$0.00

**Add Comments About Your Order**

[continue](#)

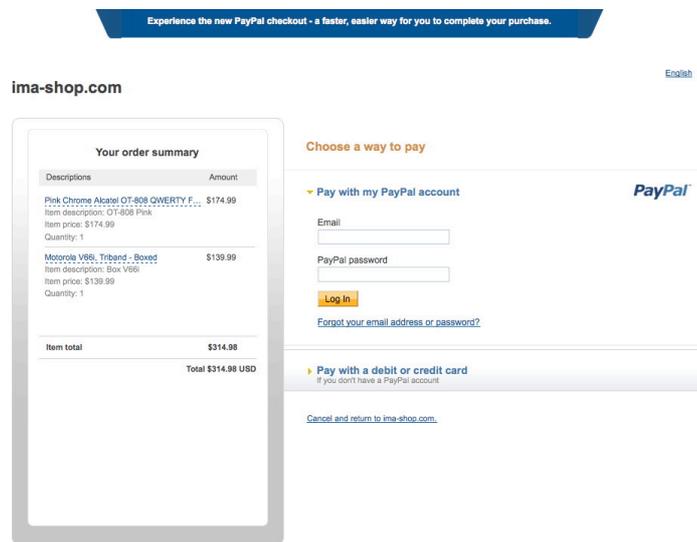
Continue Checkout Procedure to select the preferred payment method.

Delivery Information | Payment Information | Confirmation | Finished!

5.2.3 Click “continue” to next step, checking the payment information to use for this order

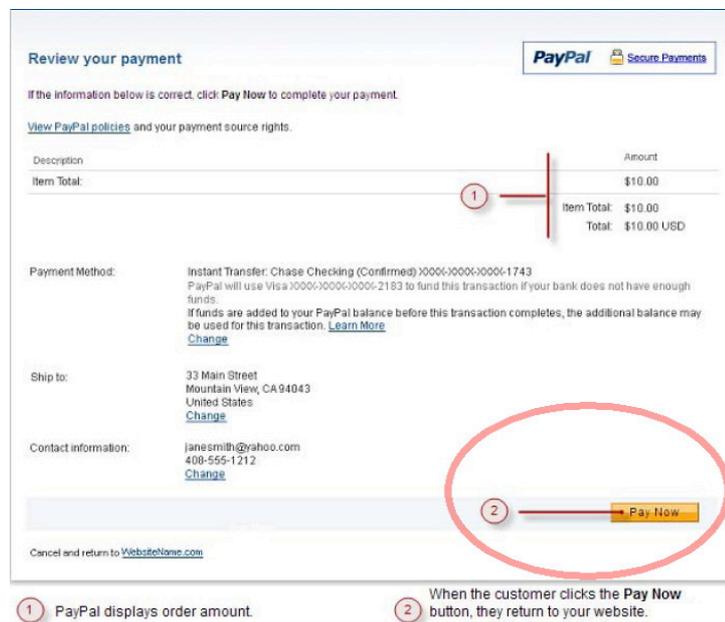
5.2.4 Check carefully the payment information. We accept PayPal or Credit card via Paypal only. Then click “continue”

5.2.5 The online shop will bring you to the login page of PayPal. On the left side of the login screen, there is a list of items in the shopping to be paid by PayPal.



5.2.6 Check again the order summary and login your PayPal account to pay for the order.

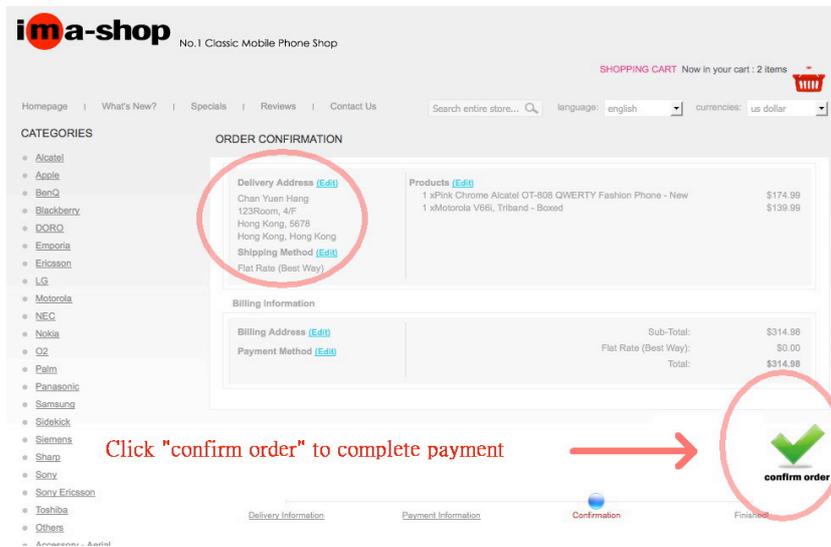
5.2.7 After login PayPal, you can review your order again, and if you decide to pay, press “Pay Now” to process payment:



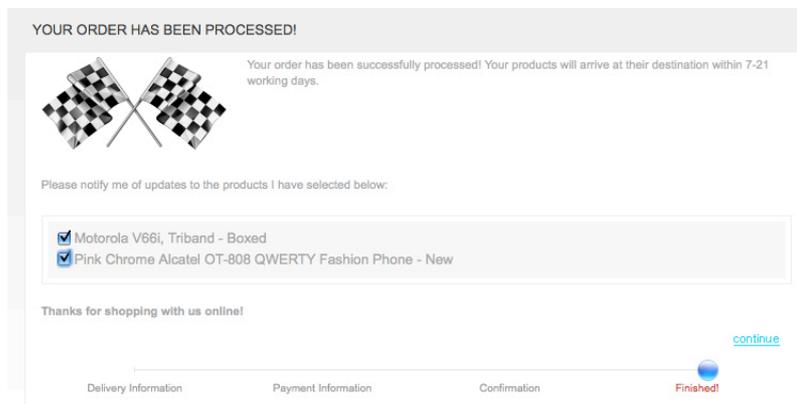
**Process has NOT done yet! One more step to complete your payment transaction!**

5.2.7 You have to click “confirm order” in order to complete the transaction. Without “confirm order”, the transaction will be cancelled. Please check and confirm the order details including items in shopping cart,

shipping address and payment method. Click “confirm order” button as shown below:



5.2.8 ONLY when you see this page that the order is placed successfully.



Also, you will receive:

1. An email from PayPal regarding the payment you made
2. An email from our shop with your order process confirmation

## FAQ

1. If I have a PayPal account but it does not have enough balance to pay the order, can I buy?

*Yes, you can choose to pay the order with your credit card registered to your PayPal profile.*

2. If I don't have a PayPal account, but I have credit card, can I buy ?

*Yes, you can choose "Pay with debit or credit card" on the above PayPal login page to create a PayPal account with your credit card or debit and make payment at the same time.*

3. What is the difference of Paypal Express Checkout and check out with a member account?

	Member Checkout	PayPal Express Checkout
Require Login or Sign up?	Yes	No
Check order details in ima-shop.com	Yes	No
Receive order follow-up emails	Yes	Yes